

Upon placing an order, whether verbally, electronically or in written/ text form, making payment in advance or signing for receipt of goods constitute acceptance of the following Conditions of Sale.

Shipping Policy:

Freight method used and Freight charges applied will be by Inox Fasteners discretion. Delivery lead-times quoted by Inox Fasteners are approximates due to factors sometimes being outside our control eg; for inbound/ outbound deliveries, traffic, accidents, breakdowns, natural disasters etc.

Payments:

All orders must be prepaid at time of ordering (with exception to trading accounts) Payment options include Visa, Master Card, EFT, Cash or Cheque.

Pricing & Gst:

All quoted pricing is exclusive of GST and needs to be added at the current rate of 10%. Pricing is subject to change without notice. Please confirm pricing at time of ordering.

Return/ Refund Policy:

Contact Inox Fasteners first if unsure or have concerns at what goods you are purchasing. This can be achieved through communication via email, phone or in person, images on the website, requesting physical samples or requests for technical information. Goods will only be accepted for return if goods are faulty. Inox Fasteners must be notified within 7 days to communicate return. Return shipping will be at the customers expense unless the goods were supplied incorrectly. Before return, purchaser must present original invoice and receive Return No: from Inox Fasteners. Returns must be returned within 14 days of original invoice date. Return of goods does not constitute refund until goods and packaging assessed and inspected. Returns/ Refunds will not occur if the purchaser simply changes their mind, goods were delivered outside of agreed delivery time due to circumstances beyond Inox Fasteners control, goods or packaging have been damaged and not able to be easily displayed/ resold, goods have been specifically procured, goods have been altered, cut, painted, plated, modified or manufactured as requested by the purchaser.

Brand Variation:

Inox Fasteners reserves the right to vary brands in order to complete the order or when providing a quotation unless otherwise specified prior to customer ordering/ or requesting a quotation.

Title/ Ownership:

Title or Ownership of the the goods supplied passes to the purchaser only when full monies (cleared funds) are received by Inox Fasteners. By law and without prejudice, Inox Fasteners reserves the right to repossess (at the cost of the purchaser) any goods owned by Inox Fasteners.

Indemnity:

The purchaser agrees to indemnify Inox Fasteners against and reimburse it for all expenses in recovery proceedings for outstanding/ overdue monies owned which may include legal costs, court fees, debt collection fees or lawyers fees.

Risk/ Responsibility:

Upon shipping or collection of goods supplied by Inox Fasteners, the purchaser or anyone acting on behalf of the purchaser acknowledges goods will be at the risk/ responsibility of the purchaser.

Liability:

Inox Fasteners accepts no liability whatsoever for any loss, damage or injury, either direct or consequential arising out of or in relation to the use or application of goods supplied to the purchaser. It is, at all times, the responsibility of the purchaser to ensure if the goods, grade, style, type or material purchased is fit for the intended purpose as Inox Fasteners accepts no responsibility for suitability for its use.

Consent: These conditions and any contract of sale shall be governed and interpreted by the laws and courts of New South Wales and the purchaser consents to the jurisdiction of the said courts to determine or resolve any dispute or action.